

INSITE

RITE-HITE
ALWAYS LOOKING AHEAD

A HEARTFELT THANKS FROM US TO YOU

As 2015 rapidly draws to a close, I find myself thinking about the past year, and looking forward to the next. This is typically a month where we set aside time for friends and family to celebrate and reflect on our many blessings. That's where you come in. I am grateful for the partnership we share. You have trusted Rite-Hite with the privilege to serve you.

This past year, Rite-Hite has made progress in improving our [website](#), response time, and customer service levels. We also delivered new and innovative products that customers like you have requested such as the [Eclipse Dock Shelter](#) and [FasTrax XL High Speed Door](#), with more to come in the New Year. We added new sales and service operations in Italy, France and Austria, increasing our presence in Europe. Every decision we make is with you - our customer - in mind.

I also recognize there are areas we can improve upon; and I commit to you that we will continue to make progress on a daily basis and further enhance the service we provide. It means so much to hear your thoughts on these areas of our business and I invite you to [take the brief survey below](#). We look forward to growing with you and your company as we continue to evolve, and I'm excited about what lies ahead for all of us in 2016 and beyond.

So thank you, from the bottom of all our hearts here at Rite-Hite, for your support, friendship and business. We wish you all a fantastic holiday season, full of cheer, family, fun and warmth.

Regards,
Paul Maly
CEO
Rite-Hite

Tell us how we can improve in 2016 and get entered to win one of two [\\$50 Amazon gift cards!](#)

We know you're busy this holiday season, that's why we made this survey to take up [less than 2 minutes](#) of your time!

[CLICK HERE FOR A CHANCE TO WIN A \\$50 AMAZON GIFT CARD](#)